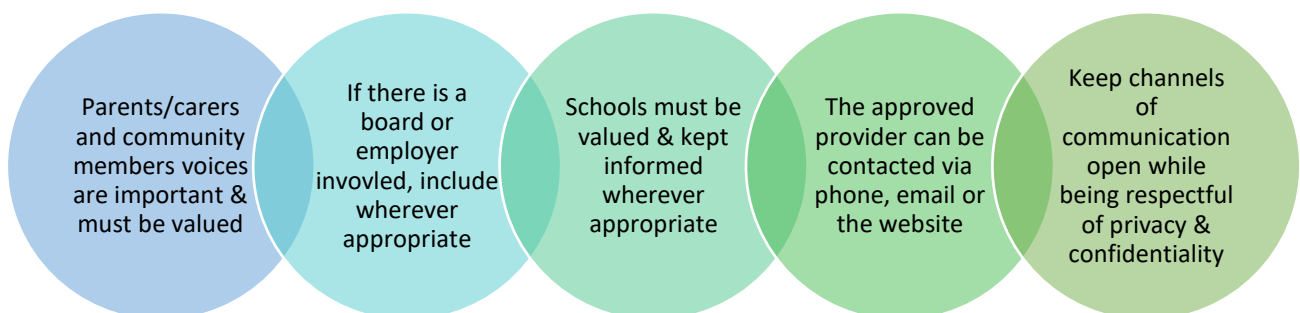
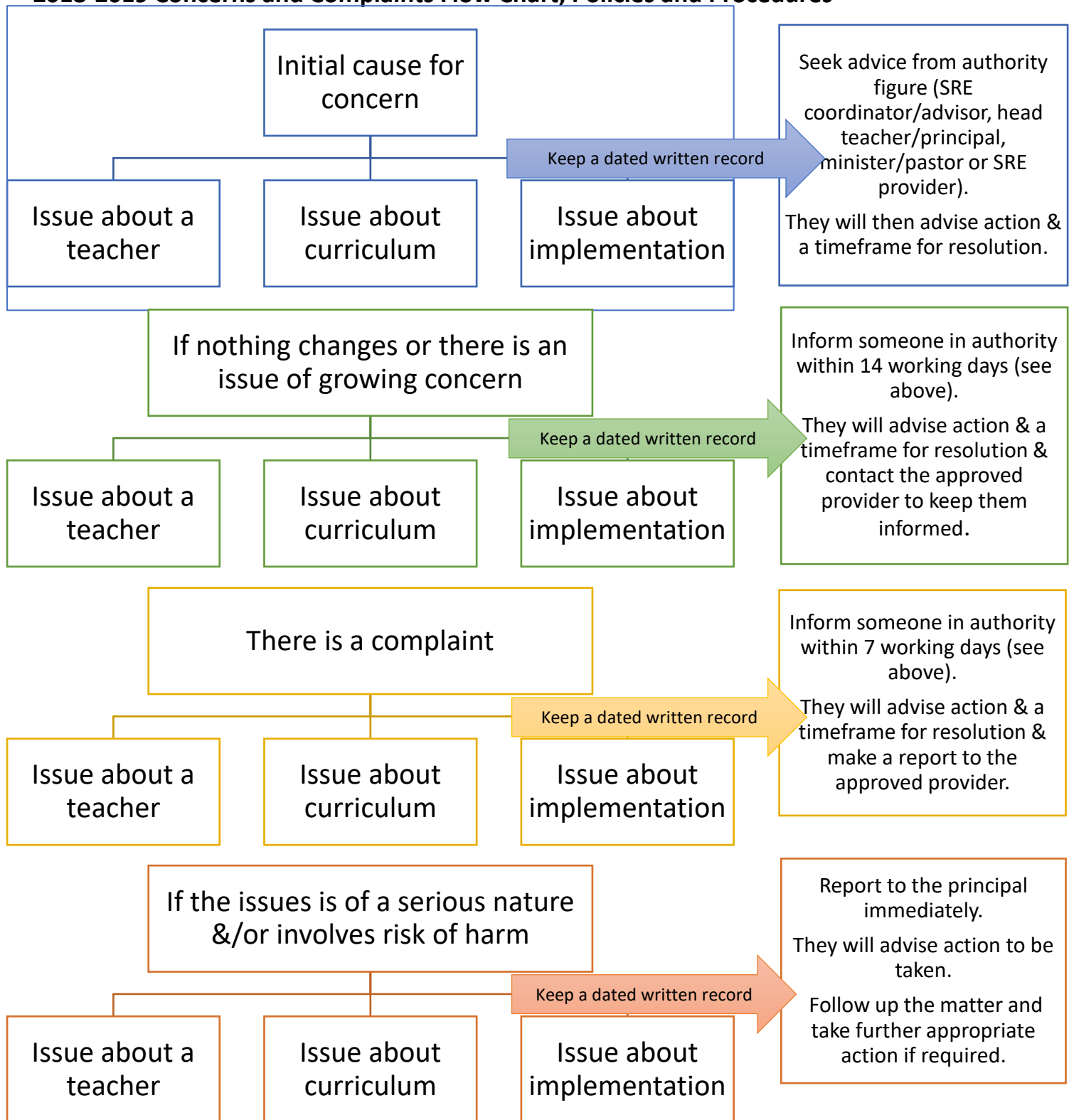


2018-2019 Concerns and Complaints Flow Chart, Policies and Procedures



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